

What do I do if I get the message: Error signing / approval?

When you sign or approve an application at Optagelse.dk, you may receive an info box with this text: "Fejl ved signering/godkendelse" ("Error in signing /approving").

The problem occurs when you fill in the quota 2 fields, but the system first gives the error message when the application is signed or printed (for applicants without NemID or MitID).

In Safari there is no limitation on the 42 characters in the fields that Optagelse.dk can handle.

- Check the quota 2 sections for characters beyond the 42 allowed
- Remove characters so there are a maximum of 42 characters in the blanks

If it does not work or you are in doubt, you can contact technical support at Optagelse.dk via phone at 70212151.